

**BIDS AND AWARDS COMMITTEE****SUPPLEMENTAL BID BULLETIN NO. 01****Procurement of Computerized Accounting System (CAS)*****Invitation to Bid No. 2024-05-042***

The PNOC Bids and Awards Committee hereby adopts the following provision in the Philippine Bidding Documents:

## 1. Amendments/Inclusions

<b>Item No.</b>	<b>FROM</b>	<b>TO</b>
1	Invitation to Bid No. Pages 1,7,10  Invitation to Bid No./Identification Number 2024-05-043	Invitation to Bid No. Pages 1,7,10  Invitation to Bid No./Identification Number 2024-05-0 <b>42</b>
2	Section III. Bid Data Sheet ITB Clause 20.2 Page 17  No additional requirement	Section III. Bid Data Sheet ITB Clause 20.2 Page 17  <b>1. Presentation/Demo of bidder's            software and Proof-of-Concept (PoC)</b>

**MAIN OFFICE**

PNOC Building 6, Energy Center  
 Rizal Drive, Bonifacio Global City  
 Taguig, Philippines 1634  
 (+632) 8789 7662  
 www.pnoc.com.ph

**INDUSTRIAL PARK**

Barangay Batangas Dos, Mariveles  
 Bataan, Philippines 2105  
 (+6347) 244 5884 and 86  
 industrialpark@pnoc.com.ph

**ENERGY SUPPLY BASE**

Barangay Mainaga, Mabini  
 Batangas, Philippines 4202  
 +63 917 515 4036  
 energysupplybase@pnoc.com.ph

Section VI. Schedule of Requirements  
Page 26

Lot	Description	Qty	Activities	Delivery Period
1	Procurement of Computerized Accounting System (CAS)	1 lot	xxx	Within Ninety (90) calendar days upon receipt of Notice to Proceed (NTP)

3

Section VI. Schedule of Requirements  
Page 26

Lot	Description	Qty	Activities	Delivery Period
1	Procurement of Computerized Accounting System (CAS)	1 lot	xxx	Within One Hundred Twenty (120) calendar days upon receipt of Notice to Proceed (NTP)

Section VII. Technical Specifications  
Terms of Reference (*Project Deliverables*)  
Page 28

xxx

2.5 After Sales Service/Warranty Software and Technical Support for two (2) years from turn-over and final acceptance of the installed solution by the end-users.

xxx

4

Section VII. Technical Specifications  
Terms of Reference (*Project Deliverables*)  
Page 28

xxx

2.5 After Sales Service/Warranty Software and Technical Support for two (2) years from turn-over and final acceptance of the installed solution by the end-users.

**A full description of the coverage of the After-Sales Service/Warranty Software and Technical Support shall be provided by the winning Solution Provider within one (1) month after the final acceptance.**

**The coverage should be but not limited to the following:**

- **Technical Support**
  - a) **for resolving issues, bugs, and errors in the software during the warranty period.**

		<p>b) include assistance with installation, configuration, and usage of the software.</p> <p>c) offer support through various channels such as phone, email, and online support portal.</p> <ul style="list-style-type: none"> <li>• <b>Maintenance and Updates</b> <ul style="list-style-type: none"> <li>a) maintenance services, including the release and installation of updates, patches, and bug fixes.</li> <li>b) Updates shall include improvements to performance, security patches, and minor feature enhancements.</li> </ul> </li> <li>• <b>Service Levels Agreement (SLA)</b></li> <li>• <b>Performance Monitoring and Reporting</b></li> <li>• <b>Quality Assurance</b> <ul style="list-style-type: none"> <li>a) thorough testing of all updates and patches before release to ensure they do not introduce new issues</li> <li>b) testing shall include unit testing, integration testing, and user acceptance testing (UAT).</li> </ul> </li> <li>• <b>Backup and Recovery Procedures with simulation after three months of operation or any number of months based on PNOC preference</b></li> <li>• <b>Software License Agreement</b></li> </ul> <p style="text-align: center;">xxx</p>
5	<p>Section VII. Technical Specifications Terms of Reference (<i>Project Deliverables</i>) Page 28</p> <p style="text-align: center;">xxx</p> <p style="text-align: center;">----</p> <p style="text-align: center;">xxx</p>	<p>Section VII. Technical Specifications Terms of Reference (<i>Project Deliverables</i>) Page 28</p> <p style="text-align: center;">xxx</p> <p><b>2.6 Source code for custom-built software to be surrendered to PNOC SMO-MIS.</b></p> <p style="text-align: center;">xxx</p>
	<p>Section VII. Technical Specifications Terms of Reference (<i>Other General Conditions</i>) Page 36</p> <p style="text-align: center;">xxx</p>	<p>Section VII. Technical Specifications Terms of Reference (<i>Other General Conditions</i>) Page 36</p> <p style="text-align: center;">xxx</p>

6	<p style="text-align: center;">----</p> <p style="text-align: center;">xxx</p>	<p><b>8.4 Presentation/Demo of bidder's software during bid evaluation as part of Post-Qualification and Proof-of-Concept (PoC)</b></p> <p style="text-align: center;">xxx</p>
7	<p>Section VIII Checklist of Technical and Financial Documents Page 39</p> <p><i>I. Technical Component Envelope</i></p> <p style="text-align: center;">xxx</p> <p><input type="checkbox"/> (g) After Sales Service/Warranty Software and Technical Support for two (2) years.</p> <p style="text-align: center;">xxx</p>	<p>Section VII Checklist of Technical and Financial Documents Page 39</p> <p><i>I. Technical Component Envelope</i></p> <p style="text-align: center;">xxx</p> <p><input type="checkbox"/> (g) <b>Certificate</b> of after Sales Service/Warranty Software and Technical Support for two (2) years.</p> <p style="text-align: center;">xxx</p>

Amendments/inclusions/clarifications made herein shall be considered an integral part of the Bidding Documents.

For guidance and information of all concerned.

Issued this June 11, 2024.

(Originally Signed)  
**ATTY. JOSEPHINE CASSANDRA J. CUI**  
Chairperson  
Bids and Awards Committee